

# The Nevada Health Connection Supported by OpenBeds ®

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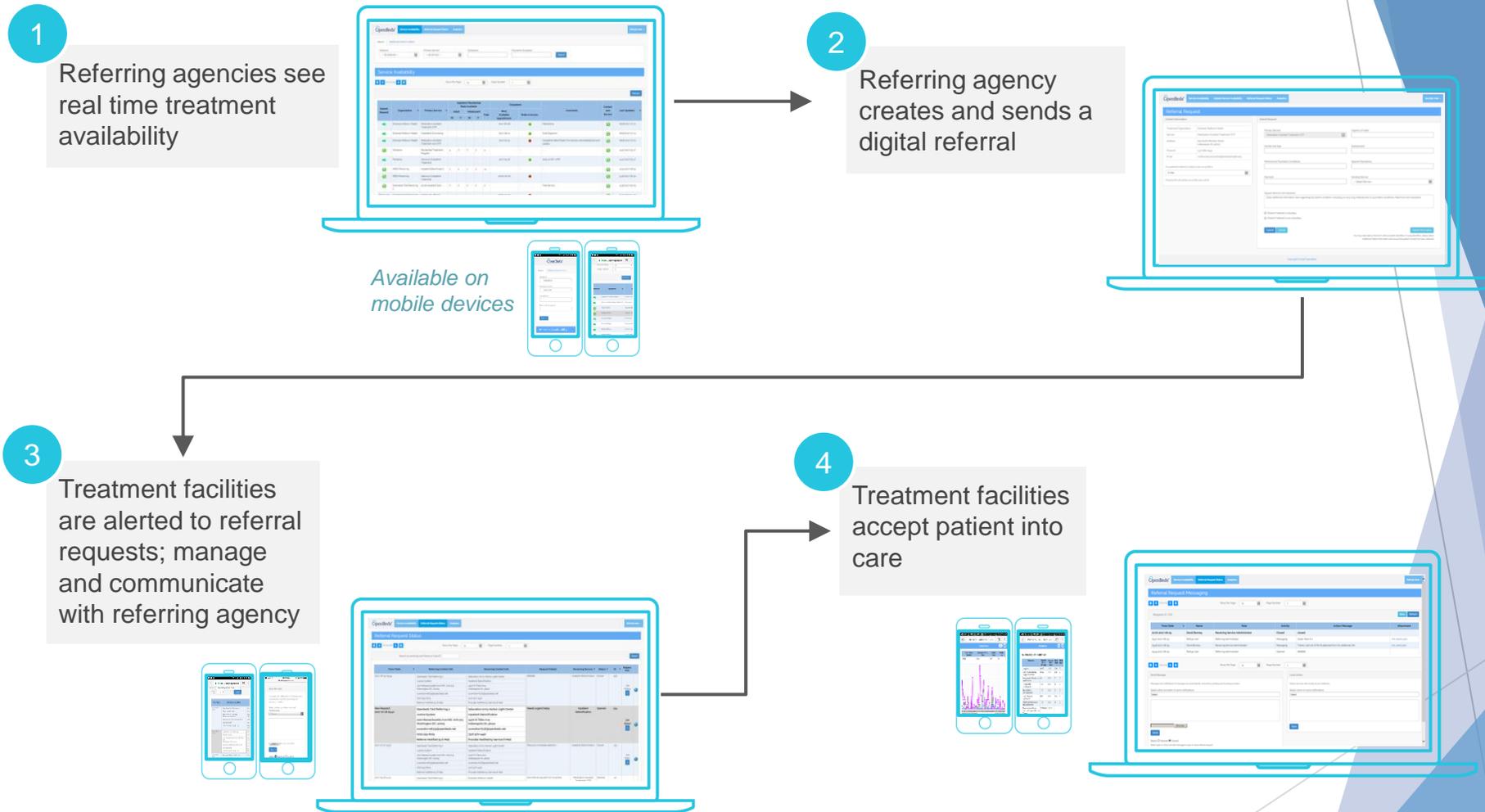
# Nevada Overdose Data to Action

- ▶ Nevada's Primary Source of CDC for Overdose Surveillance, and CDC prevention and intervention work.
- ▶ 4 year Grant through DPBH - OPHIE
  - ▶ UNR-CHS; PHTC, Project Management and Implementation
- ▶ Surveillance
  - ▶ Nonfatal and Fatal
    - ▶ Hospital, EMS, ODMAPS, and
- ▶ Prevention
  - ▶ PDMP (E.H.R Integration, NarxCare)
  - ▶ Support Community Spike Reponses Planning through the development of comprehensive spike alerts.
  - ▶ **Linkage to Care (OpenBeds)**

# What is OpenBeds?

- **Electronic Behavioral Health and Social Services Referral tool**
- **OpenBeds is the software that facilitates the development of the Nevada Health Connection**
- **Nevada is implementing OpenBeds through the CDC Overdose Data to Action Program**
  - Appriss/ PDMP/ NarxCare OpenBeds
- **OpenBeds builds on years of work related to Opioid Prevention and Intervention and treatment, including**
  - Harm reduction and prevention policy enacted
    - SB459- Naloxone and Good Samaritan
    - AB474/AB239- Controlled Substance Prescribing
  - New Funding
    - STR/SOR
  - Increased overdose surveillance
  - Implementation of Integrated Opioid Treatment and Recovery Centers
  - Increasing access to Medication Assisted Treatment
  - Existing Challenges
    - Connecting individuals to treatment
- **OpenBeds will support the State's in implementing the Crisis Now Model**
- **OpenBeds supports hospitals and their ability to report data to the state in compliance with AB85**

# How OpenBeds<sup>®</sup> Works: 4 Steps



**Simple process to filter and find a bed or treatment slot, create/send/process a request -- in less than 2 minutes, provider is back to work**

# Real-time Service Availability

Search Criteria

Additional Search Criteria

Search by Distance

Primary Service

Substance

Payments Accepted

Search by ZIP

Search

## Service Availability

Submit Request	Organization	Primary Service	Inpatient/Residential Beds Available				Total	Outpatient		Comments	Contact and Service Info	Last Updated
			Adult		Adolescent			Next Available Appointment	Walk-in Access			
			M	F	M	F						
→	Add to 'Unable to Place Patient' list	Community-Based Services							●	Having trouble referring a client? Submit a form without identifiers. We keep a list to improve care delivery.	i	09:06 02-08-2019
→	Amethyst House	Residential Treatment Program-1	0	-	-	-	0			Men's Residential Treatment. An in-person interview is required prior to admission.	i	15:51 02-05-2019
→	Amethyst House	Residential Treatment Program-2	-	4	-	-	4			Women's Residential Treatment. An in-person interview is required prior to admission.	i	15:51 02-05-2019
→	Aspire Indiana	Outpatient Counseling							●	We have locations in Boone, Hamilton, Madison, and Marion County. Please contact first for walk in times/urgent intakes.	i	08:48 02-11-2019
→	Brentwood Springs	Acute Inpatient / Dual Diagnosis	8	8	-	-	16			Bed availability not gender specific. Walk in available 24/7	i	13:28 02-07-2019
→	Bridges of Hope	Residential Treatment Program	5	6	-	-	11			Dual Diagnosis Treatment	i	14:47 01-22-2019
→	Bridges of Hope	Intensive Outpatient Treatment						01-23-2019	●	Please refer to contact info for Service Hours.	i	14:47 01-22-2019
→	Centerstone Recovery Center	Residential Treatment Program	-	2	-	0	2			The Centerstone Recovery Center is for women only. A phone intake and assessment are required to determine medical necessity prior to admission. Non-Centerstone clients need to call 800-344-8802	i	14:46 01-10-2019

# Digital Referral Form

OpenBeds® Service Availability Update Service Availability Referral Request Status Analytics Nishigb1 Rawat

## Referral Request

### Contact Information

Treatment Organization:	Fairbanks
Service:	Residential Treatment Program
Address:	8102 Clearvista Parkway, Indianapolis IN, 46256
Phone #:	(317) 572-9396
Email:	fairbanksopenbeds@ecommunity.com

Your preferred method to contact as per your profile is

E-Mail

Changing this will update your profile upon submit

### Submit Request

Primary Service\* Residential Treatment Program

Urgency of need\* Client is perceived to be at high risk for crisis

Gender and Age\* Youth (17 and under)

Substance(s) – leave blank if not applicable Alcohol

Medical and Psychiatric Conditions Schizophrenia and other psychotic disorders

Special Populations\* Youth (17 and under)

Payment\* Medicaid/Expanded Medicaid

Sending Service\* Inpatient Detoxification

Request (Maximum 200 characters)\*  
Enter additional information here regarding the client's condition including co-occurring medical and/or psychiatric conditions. Maximum 200 characters

Check If referral is voluntary  
 Check If referral is non-voluntary

Wrap Around Services  
This generates a notification to 211. Consent the patient about 211 contacting them. 211 will reach out within 48 hours.

Submit Cancel

Patient Information

You may enter data on this form without patient identifiers. If using identifiers, please select Patient Information and ensure that patient consent has been obtained

# Nevada Health Connection Metrics

Launched August 13<sup>th</sup> 2020



**1,681** referral since August 13<sup>th</sup> -  
September 30<sup>th</sup>, 2021.



**39 Receiving** Providers



**29 Referring** Providers

# Networks Metrics- Referrals- January through September

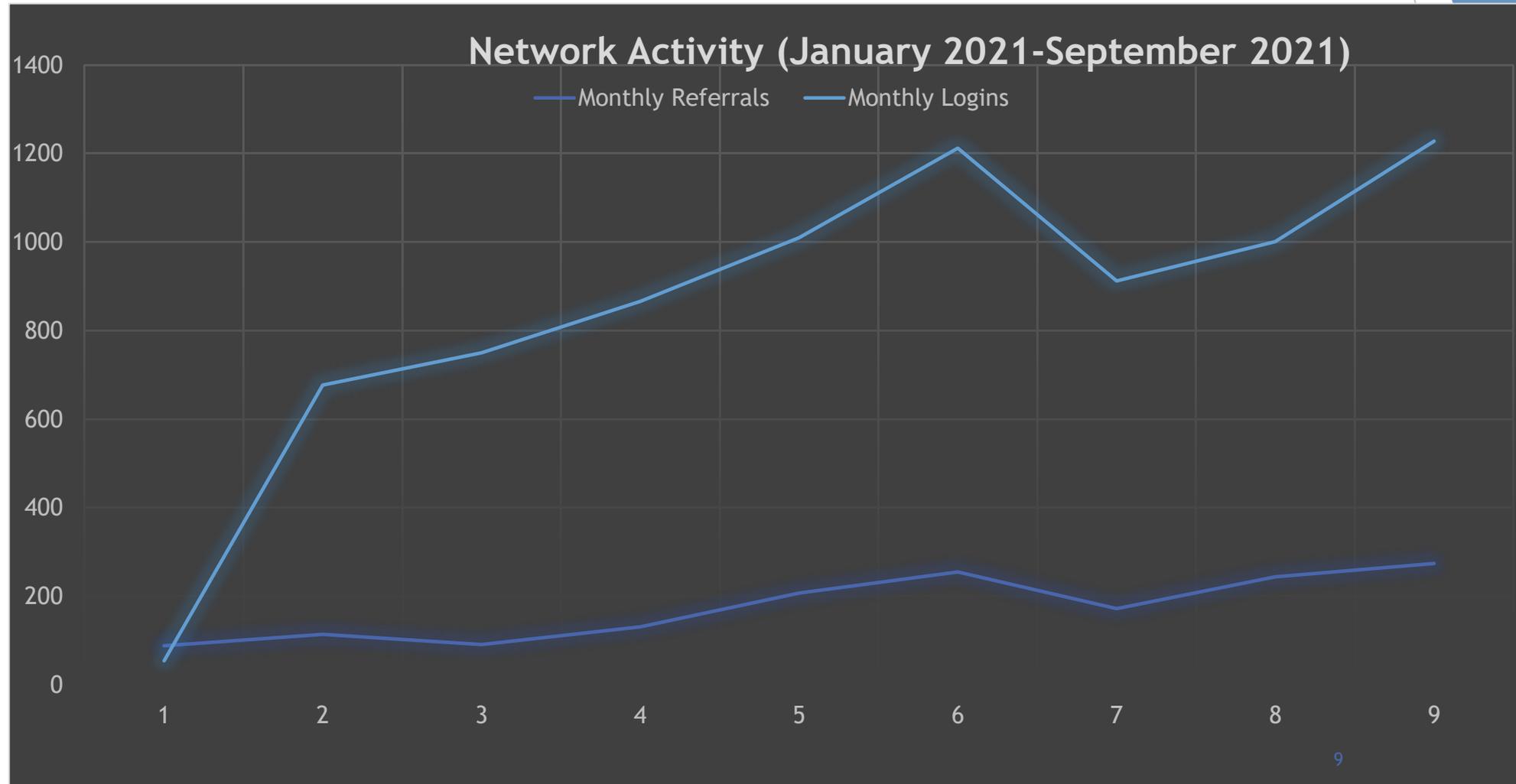
**1,594**  
Referrals sent  
to 30 Agencies

- **Top referrers:** Crisis Support Services of Nevada, Rural Clinics, Carson Tahoe
- **Top receivers:** WestCare (.09), Spring Mountain Treatment Center (.09), Crossroads of SN (.08) Bridge Counseling (.08).

**72**  
Declined  
Referrals

- **Top Reason:** Improper Placement (.65), Patient Declined (.40), Insurance (.15).

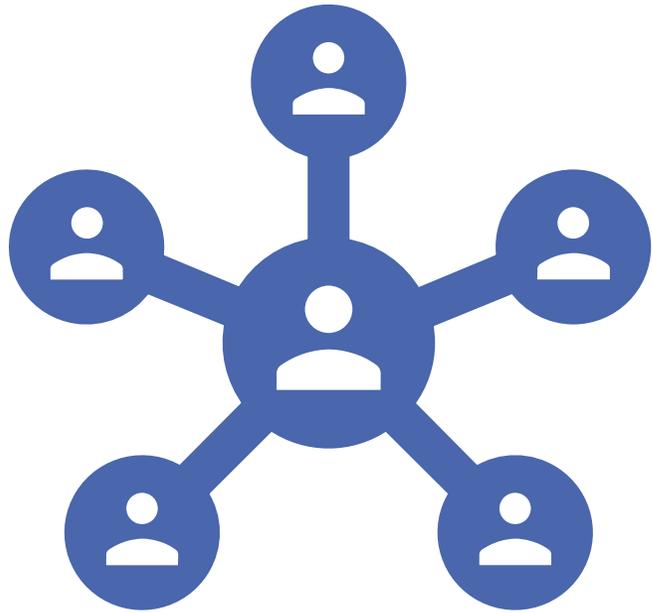
# Metrics- Network Activity



# Network Requirements

- ▶ SAPTA Funded Facilities
  - ▶ SAPTA Certified
  - ▶ Medicaid Provider
  - ▶ *Non SAPTA Funded*
    - ▶ *Quality Assurance*
- ▶ 30 min response times
- ▶ Regular Availability Update

Service Type Category	Services in Category	Frequency	Notes
Acute Inpatient Care	Inpatient Psychiatric Inpatient Withdraw Management MAT Non OTP Crisis < 23 hrs Crisis > 23 hrs.	Twice daily	Recommended updating in the morning and evening.
Residential Treatment	Residential Mental health Residential Substance Use Disorder	Once Daily	Recommended using and updating “comments” daily to demonstrate active participation
Outpatient Treatment	Intensive Outpatient Community Based Services MAT OTP Out Patient Counseling Recovery Support Services Peer Support	As Necessary	Use the “comments” box to display next appointment time or list walk in hours
Recovery Housing	Sober living Supportive Housing	As Necessary	Use the “comments” box to communicate waiting list information



# AB85 Reporting

Referrals are sent through the OpenBeds System. The state can the “pull” and aggregate data for each facility.

# Demographic Data

Age

Gender

Race/ Ethnicity

Payer

# Legal Hold Information

- ▶ Legal Hold (L2K) picked up as a special population
- ▶ Additional Special Population Data Collected,
  - ▶ Difficult to place
  - ▶ Dementia
  - ▶ Combative
  - ▶ IDD  
Active Psychosis
  - ▶ Physical Disability
  - ▶ TBI

# Public Facing Portal : TreatmentConnection.com

▶ Search for treatment availability in your community from anywhere!

▶ [www.Treatmentconnection.com](http://www.Treatmentconnection.com)

**Search Substance Use or Mental Health Treatment Facilities**  
Use filters to narrow down your search results and find treatment facilities.

Clear Filters

Zip Code  
89502

Distance From Zip Code  
Any distance

Substances

Gender and Age

Treatment Type  
 Mental Health Inpatient  
 Mental Health Outpatient  
 Recovery Housing  
 Substance Use Outpatient

Payment Type

89 matches found based on your selection.  
These Facilities have been vetted by the State government

List View Map View

**Reno Behavioral Healthcare Hospital - Inpatient Psychiatric**  
More Information  
6940 Sierra Center Pkwy. Reno, NV 89511 (775) 393-2201 View Website 2.76 miles from your zip code  
Taking Patients Currently Last updated on 02-24-2021 Contact About Treatment

**Reno Behavioral Healthcare Hospital - Inpatient Withdrawal Management**  
More Information  
6940 Sierra Center Pkwy. Reno, NV 89511 (775) 393-2201 View Website 2.76 miles from your zip code  
Taking Patients Currently Last updated on 02-24-2021 Contact About Treatment

**Reno Behavioral Healthcare Hospital - Residential Treatment Program (SUD)**  
More Information  
6940 Sierra Center Pkwy. Reno, NV 89511 (775) 393-2201 View Website 2.76 miles from your zip code

Questions?

# Thank you!

## Contact Information

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